

**INFORMATION MADE ACCORDING TO THE ART. 49 OF THE CONSUMER CODE (Legislative Decree 6.9.2005, N. 206)**

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Società Sportiva Dilettantistica Outdoor Portofino a R.L. (hereinafter "SSD Outdoor Portofino a R.L.") offers the rental service of sports equipment: Kayak rental (sit on top and sit in), SUP-Stan Up Paddleboard rental, snorkeling set rental (mask and snorkel) and wetsuit.

Moreover, SSD Outdoor Portofino a R.L. offers the service of guided kayak tours, sup inside the Marine Protected Area of Portofino and the Cinque Terre, guided Snorkeling excursions, Kayaking, Sup course, Coasteering experience, terrestrial Orienteering and Street Orienteering in the villages.

SSD Outdoor Portofino a R.L. is an amateur sports club project conceived by OutBe S.r.l. Società benefit (VAT number and tax code: 02771620990) aimed at promoting regenerative experiences in nature and outdoor activities. SSD Outdoor Portofino a R.L. sells the services offered on this website exclusively to its members and cardholders. OutBe S.r.l. Società benefit also offers the aforementioned services sponsored on the website to non-members (*information provided pursuant to ex Article 49, paragraph 1, letter a) of the Consumer Code.*

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SSD Outdoor Portofino a R.L. is a limited liability company established in 2013, having as its object various sectors of activity, including the practice and promotion of sports activities such as, for example, canoeing, kayaking, windsurfing, swimming, free diving, diving, yoga, trekking, Nordic walking, sport climbing, mountain biking, rental of sports equipment necessary for the performance of the aforementioned activities (*information provided pursuant to ex Article 49, paragraph 1, lett. b) Consumer Code.*)

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SSD Outdoor Portofino a R.L. has its main registered office in (16121) Genoa, Via cesarea 8 /23 and operational headquarters in Duca degli Abruzzi road num 62, Località Niasca (Portofino) and in Padre Semeria road 8 ground floor, Monterosso al Mare (Sp).

The telephone number to contact is (+39) 334.3290804. The e-mail address is [info@outdoorportofino.com](mailto:info@outdoorportofino.com), the pec email address is: [outdoorportofinossd@legalmail.it](mailto:outdoorportofinossd@legalmail.it) (*information provided pursuant to ex article 49, paragraph 1, lett. C) Consumer Code.*)

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The total cost of the service varies depending on the duration of the contract, chosen by the "Consumer", and is indicated in the "Price List for members" and in the "Price List for non-members", as indicated in the General Contract Conditions. The Consumer is also required to pay the costs necessary for the recovery of the rented sports equipment and any accessories if the return of the vehicle and any accessories, previously authorized, takes place in a different place than the initial delivery (*information given to the pursuant to Article 49, paragraph 1, letter e) of the Consumer Code.*)

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In order to conclude the rental contract, payment can be made in cash or by credit card or debit card. The delivery of sports equipment such as kayak, sup, snorkel set and any accessories will take place at the Niasca (Portofino) headquarters in via duca degli abruzzi 62, the day esIn order to complete the purchase of a guided activity, the booking and payment can be made directly online on the site outdoorportofino.com, or by contacting the secretariat at the offices of Niasca during opening hours.

(*information provided pursuant to Article 49, paragraph 1, lett. G) Consumer Code.*)

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The Consumer has the right of withdrawal enshrined in Articles 52 - 58 of the Consumer Code. The right of withdrawal can be exercised within the term of 14 days from the conclusion of the rental contract, by using the appropriate form, which can be found at the following link, (or at the bottom of this information) or by any explicit declaration of the Customer's decision to withdraw from the contract, in progress art. 54, paragraph 1 letter. b) Consumer Code. The declaration can be made by sending a special e-mail to the e-mail address of the Outdoor indicated above, or by PEC email to [outdoorportofinossd@legalmail.it](mailto:outdoorportofinossd@legalmail.it) or by sending a special registered letter to the registered office of the Company indicated above (*information provided pursuant to Article 49, paragraph 1, letter h) Consumer Code.*)

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The right to withdraw from the rental contract does not apply if the rental service has already begun with the delivery of the kayak / Sup / snorkeling set and any accessories or, in case of excursion / course, if the latter has already started. (*information provided pursuant to Article 49, paragraph 1, letter m) of the Consumer Code.*)

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The duration of the contract varies depending on the choice of the consumer, since his faculty can opt for a minimum duration of the rental service of one hour for the Kayak / Sup / Snorkeling equipment (from 8:00 am to 7:00 pm from April to the end of September, from Monday to Sunday at the Niasca-Portofino center) for a total duration of one day.

The duration of the contract varies depending on the choice of the consumer.

The duration of the contract in the case of guided tours / courses varies depending on the duration of the activity booked based on the proposals (from one hour up to a duration of two days). (*information provided pursuant to Article 49, paragraph 1, lett. q) Consumer Code*).

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The consumer, in order to book a guided excursion / an online course on the outdoorportofino.com website, is required to enter the data of his credit card, and to pay for the same.

**\*\*\*Cancellation policies for tours\*\*\***

In case of cancellation with less than 24 hours notice, 100% of the amount will be charged.

In case of no show (No Show), 100% of the total booking amount will be retained.

In case of cancellation by Outdoor Portofino due to adverse weather and / or sea conditions, the consumer will have the option to move the booking to the earliest possible date or to request a refund of the full amount (except for service costs). (*information provided pursuant to Article 49, paragraph 1, letter s) of the Consumer Code*).

**\*\*\*Cancellation policies For group activities\*\*\***

A 40% deposit is required to confirm the activity at least three weeks in advance.

The number of participants must be confirmed within one week from the date of the activity. In the event that the number of participants carrying out the activity is lower than the number previously confirmed, the price will not undergo further changes.

The customer can cancel free of charge and without penalties up to 7 working days before the activity takes place.

If the customer cancels from 7 days up to the day of the activity, the 40% deposit will be retained.

In case of adverse weather conditions that do not allow the activity to be carried out safely, the customer can choose between:

- carry out another substitute activity; in case of bad sea conditions, the activity can be carried out on land
- postpone the activity to a specific or future date

It is therefore not possible to cancel the activity and request a refund of the deposit.

The activity is not canceled in the event of rain.

In the event of an Orange or Red alert, the activity is canceled and must be postponed.

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**Rental SUP/Kayak/Set snorkeling Price List**

**I. PRICE LIST FOR NON-MEMBERS AND MEMBERS**

| TIPOLOGIA  |                     | ORE  |      |      |      |       |       |       | * T.E. =<br>tesserati<br>i Endas | GIORNI                  |                   |      |
|------------|---------------------|------|------|------|------|-------|-------|-------|----------------------------------|-------------------------|-------------------|------|
|            |                     | 1    | 1,5  | 2    | 2,5  | 3     | 3,5   | 4     | 1 gg                             | > 0 = a 3<br>gg (al gg) | > 7 gg<br>(al gg) |      |
| KAYAK      | Singolo sit-on top  | € 20 | € 29 | € 36 | € 42 | € 49  | € 53  | € 58  |                                  | € 58                    | € 52              | € 47 |
|            | T.E.                | € 15 | € 22 | € 27 | € 32 | € 36  | € 40  | € 44  |                                  | € 44                    | € 39              | € 35 |
|            | Doppio sit-on-top   | € 30 | € 43 | € 54 | € 63 | € 73  | € 80  | € 87  |                                  | € 87                    | € 79              | € 71 |
|            | T.E.                | € 23 | € 32 | € 41 | € 48 | € 55  | € 60  | € 66  |                                  | € 66                    | € 59              | € 53 |
|            | Singolo sit-inside  |      |      |      |      |       |       | € 50  |                                  |                         |                   |      |
|            | T.E.                |      |      |      |      |       |       | € 42  |                                  |                         |                   |      |
| SUP        | SUP                 | € 20 | € 29 | € 36 | € 42 | € 49  | € 53  | € 58  |                                  | € 58                    | € 52              | € 47 |
|            | T.E.                | € 15 | € 22 | € 27 | € 32 | € 36  | € 40  | € 44  |                                  | € 44                    | € 39              | € 35 |
|            | Mega Sup (x2)       | € 30 | € 43 | € 54 | € 63 | € 73  | € 80  | € 87  |                                  |                         |                   |      |
|            | T.E.                | € 23 | € 32 | € 41 | € 48 | € 55  | € 60  | € 66  |                                  |                         |                   |      |
|            | Mega Sup (x4)       | € 45 | € 64 | € 81 | € 95 | € 109 | € 120 | € 131 |                                  |                         |                   |      |
|            | T.E.                | € 34 | € 48 | € 61 | € 71 | € 82  | € 90  | € 98  |                                  |                         |                   |      |
| SNORKELING | Set Snorkeling      | € 10 | € 15 | € 18 | € 21 | € 24  | € 27  | € 29  |                                  | € 29                    | € 26              | € 24 |
|            | Muta                | € 8  | € 12 | € 14 | € 17 | € 19  | € 21  | € 23  |                                  | € 23                    | € 21              | € 19 |
|            | Maschera e boccalio | € 5  | € 8  | € 9  | € 11 | € 12  | € 13  | € 15  |                                  | € 15                    | € 13              | € 12 |



|   |                              | <b>SNORKELING</b>                        |   |                              |       |    |    |                  |       |  |
|---|------------------------------|--|---|------------------------------|-------|----|----|------------------|-------|--|
| Snorkeling                                | Snorkeling Tour              | 1h                                       | Niasca, Portofino   | 16:00<br>(14:00 a Settembre) | 17:00 | 2  | 8  | GIU-15 OTT       | € 42  |  |
|   | Eco snorkeling Cinque Terre  | 1h30                                     | Monterosso  | 14:15                        | 15:45 | 2  | 8  | GIU-OTT          | € 54  |  |
|   |                              | <b>COASTEERING</b>                       |   |                              |       |    |    |                  |       |  |
| Coasteering                               | Coasteering Portofino Niasca | 2,5 h                                    | Niasca, Portofino   | 10:00                        | 12:30 | 2  | 12 | 12/12            | € 73  |  |
|   |                              | <b>BIMBI</b>                             |   |                              |       |    |    |                  |       |  |
| Children's activities (up to 12/13 years) | Scuola Natura                | 5 giorni mattina                         | Niasca, Portofino   | 10:00                        | 13:00 | 4  | 12 | 15 giu - 15 sett | € 190 |  |
|   | SN Full Day                  | 5 giorni                                 | Niasca, Portofino   | 10:00                        | 16:00 | 4  | 12 | 15 giu - 15 sett | € 320 |  |
|   | Outdoor Camp                 | 3h                                       | Portofino Vetta, San Rocco, Nozarego                                    | 11:00                        | 14:00 | 2  | 12 | OTT/MAG          | € 35  |  |
|   | Coasteering Camp             | 2h30                                     | Niasca  | 10:00                        | 12:30 | 3  | 12 | APR/OTT          | € 49  |  |
|   | Paddling Camp                | 2h30                                     | Niasca  | 10:00                        | 12:30 | 3  | 12 | APR/OTT          | € 49  |  |
|   | Snorkeling Camp              | 2h30                                     | Niasca  | 10:00                        | 12:30 | 3  | 12 | GIU/SETT         | € 49  |  |
| Workshops for Schools                     | Impariamo il mare            | 1 h (30 min bio mar + 30 min snorkeling) | Niasca, Santa Margherita, Camogli, Genova (altre location su richiesta) | nd                           | nd    | 15 | 40 | MAG/SETT         | € 19  |  |
|   | Laboratorio MicroMare        | 1h30                                     | Niasca, Camogli, Genova (altre location su richiesta)                   | nd                           | nd    | 15 | 40 | 12/12            | € 22  |  |

|                                  |  |          |  |       |               |      |     |  |      |
|----------------------------------|--|----------|--|-------|---------------|------|-----|--|------|
|                                  | <b>Laboratorio MicroSabbia</b>   | 1 h      | Niasca, SML<br>(altre location su richiesta)   | nd    | nd            | 10   | 30  | 12/12  | € 19 |
|                                  | <b>Camp di Conservazione Marina</b>  | 6 h      | Niasca, Portofino  | 09:00 | 15:00         | 10   | 30  | APR/OTT                                      | € 90 |
| <b>Orienteering</b>              | <b>Orienteering per le scuole: sfida in squadre alla scoperta del territorio</b> | 2h ca.   | Portofino, Camogli, Genova   | nd    | nd            | 15   | 100 | SETT-MAG/GIU                                 | € 19 |
|                                  | <b>GRUPPI</b>  |          |  |       |               |      |     |  |      |
| <b>Orienteering</b>              | <b>Sfida a squadre di Orienteering</b>   | 2/3 h    | Parco di Portofino, Portofino, Camogli, Genova   | nd    | nd            | 15   | 100 | SETT-MAG/GIU                                 | € 43 |
| <b>Orienteering Marino</b>       | <b>Orienteering Marino</b>   | 2h30 ca. | Niasca, Portofino  |       |               | 6    | 15  | GIU-SETT                                     | € 81 |
|                                  |  |          |  |       |               | 16   | 30  |  | € 66 |
| <b>Sup Games</b>                 | <b>Sup Games</b>   | 1,5-2h   | Niasca, Portofino  | nd    | nd            | 6    | 15  | GIU-SETT                                     | € 57 |
|                                  |  |          |  |       |               | 16   | 30  |  | € 48 |
| <b>SUPER Fun &amp; Aperitivo</b> | <b>SUPER Fun &amp; Aperitivo</b>   | 2h       | Niasca   | nd    | nd            | (2)3 | 12  | GIU-SETT                                     | € 65 |
|                                  | <b>ESCURSIONI EVENTO</b>   |          |  |       |               |      |     |  |      |
| <b>Notturne</b>                  | <b>Escursione notturna in kayak (Night kayak paddling)</b>                       | 1h30     | Niasca   | 20:30 | 22:00         | 3    | 8   | LUG-AGO                                      | € 54 |
|                                  | <b>Snorkeling Tour Notturmo</b>  | 1h15     | Niasca   | 20:00 | 21:00         | 3    | 6   | LUG-AGO                                      | € 42 |
|                                  | <b>TREKKING</b>  |          |  |       |               |      |     |  |      |
|                                  | <b>Trekking guidato da Portofino a San Fruttuoso</b>                             | 3h (4h)  | Davanti alla fermata del bus 782 presso Portofino (Piazza della Libertà, 16034, Portofino - GE). | 10:00 | 13:00 (14:00) | 3    | 15  | GEN-GIU/SET-DIC tutti gg tranne lune e merco | € 55 |

|  |  |         |   |      |       |   |    |   |      |
|--|--|---------|---|------|-------|---|----|---|------|
|  | <b>Eco trekking e Wine Tasting alle Cinque Terre</b> | 3h30-5h | Corniglia - davanti Ristorante la Posada (Via Stazione, 11, 19018 Corniglia SP), alla fine della scalinata che parte dalla stazione | 9:45 | 13:30 | 3 | 15 | GEN-GIU/SET-DIC tutti i gg tranne mar e giove | € 71 |
|  | <b>TESSERAMENTO</b>                                  |         |   |      |       |   |    |   |      |
|  | <b>Tesseramento base</b>                             |         |   |      |       |   |    |   | € 20 |

## INFORMATION REGARDING THE EXERCISE OF THE LAW OF WITHDRAWAL

### A. Standard Instructions on Withdrawal

- pursuant to article 49, paragraph 4, Legislative Decree no. 206/2005 (Consumer Code) -

#### Right of withdrawal

You have the right to withdraw from the contract, without giving any reason, within 14 days.

The withdrawal period expires after 14 days from the conclusion of the rental agreement or the guided tour/course, and in any case it cannot be found application in the event that the renta/ guided tour/course service has already begun with the delivery of the bicycle and any accessories or with the beginning of the guided activity or course.

To exercise the right of withdrawal, you must inform us of your decision to withdraw from this contract through an explicit declaration (registered letter with acknowledgment of receipt or e-mail).

To this end, it may use the attached withdrawal form, but it is not mandatory.

The form, completed in its entirety, must be sent by registered letter with notice of return, or by e-mail communication, to the following addresses:

- SSD Outdoor Portofino c/o (16121) Genova, Via Cesarea 8/23;
- Email: [info@outdoorportofino.com](mailto:info@outdoorportofino.com).
- PEC: outdoorportofinossf@legalmail.it

To comply with the withdrawal deadline, it is sufficient for you to send the communication relating to the exercise of the withdrawal right of withdrawal before the withdrawal period expires-before the expiration of the withdrawal period before the expiry of the 14 days.

#### Effects of withdrawal

If you withdraw from this contract, you will be reimbursed for all payments made to us, without undue delay and in any case no later than 14 days from the day we are informed of your decision to withdraw from this contract. These refunds will be made using the same payment method you used for the initial transaction.

#### **B. Withdrawal form which can be sent by e-mail or registered letter with return receipt**

*pursuant to article 49, paragraph 1, lett. h) Consumer Code*

*(complete and return this form only if you wish to withdraw from the contract)*

*Esteemed company*

*Società Sportiva Dilettantistica Outdoor Portofino a r.l.*

*Via cesarea 8/23 · 16121 · Genova*

*e-mail: [info@outdoorportofino.com](mailto:info@outdoorportofino.com)*

#### **Declaration of withdrawal**

The undersigned Sir/Madam \_\_\_\_\_, born in \_\_\_\_\_, on \_\_\_\_\_, f.c. \_\_\_\_\_, resident in \_\_\_\_\_, street/square \_\_\_\_\_ n. \_\_\_\_\_, telephone number \_\_\_\_\_, hereby communicates its willingness to exercise the right of withdrawal pursuant to articles from 52 to 58 of Legislative Decree no. 206/2005 (c.d. Consumer Code) in relation to the Rental Agreement of n. \_\_\_\_\_ model of Sup / kayak / Snorkeling set \_\_\_\_\_ or in relation to the guided course/tour \_\_\_\_\_ and the following accessories:

- kayak
- SUP
- Snorkeling set
- wetsute
- Life jacket
- Waterproof bag

with you concluded on \_\_\_\_\_.

Place \_\_\_\_\_

Data \_\_\_\_\_

(Signature)

*The Consumer / Charterer / User / Customer*

\_\_\_\_\_